

Medical Alert System

Frequently Asked Questions

Who would benefit from having a Personal Emergency Response System?

Those living alone or with chronic illnesses that put them at risk for medical emergencies are perfect candidates for this type of service. It does not require a physician's order, so seniors and anyone with a medical condition is eligible.

Is the service affordable?

For a little more than a dollar a day, subscribers have access to emergency response specialists 24/7. Lower fees may apply. Pricing is based on income. (*See pricing schedule)

Does insurance pay for this system?

Most insurances do not pay for a Personal Emergency Response Service (PERS). It does nothing medical and is designed for early intervention should a subscriber fall or suddenly become ill. It is always best to call your insurance carrier and ask if they cover this type of service.

Can I cancel service at any time?

There is no long term contract. The service is on a month-to-month basis.

Is the button waterproof?

The basic button is water resistant and can be worn when showering or bathing.

What is the range of the button?

The basic button can activate the unit that is installed in the home from approximately 1200 feet. Barriers and walls may play a factor in actual range of button. This means that the button will activate the unit from the basement, upstairs, and the area immediately outside the home. The installer will test the button from the furthest point in the home or outside. (Mailbox, garage, back yard etc.)



What if I no longer have a landline phone?

We offer a unit that does not require a landline, but works with AT&T cell towers.

Do you offer different types of services such as a fall detection button or GPS button?

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Is there an extra charge if more than one person is wearing a button?

A \$2.00 charge per month is added for the extra pendant.

I don't want Police/Fire/Ambulance showing up at my door if I have pressed my button accidentally. How can I prevent this from happening?

The Care Center has a specific call list that is provided by you and your family. They will first try to contact you directly. If they are unable to reach you, they will begin calling your designated "responders". If no one can assist you, P/F/A will be called as a last resort.

There are many types of these services advertised. Why should I choose Catholic Health Home Response?

At Catholic Health, we pride ourselves on dependable service and quality care. We are local and our medical alarm service has been in business for over 35 years. At the touch of a button, you'll have instant, 24/7 access to emergency assistance, so you can feel confident knowing help is always within reach.

We will install the unit and service your equipment for no extra cost. Unlike some providers that require self-installation or shipping equipment back for repairs—leaving you without service while still paying monthly fees—our representatives handle the service support for you.

With Catholic Health Home Response, there are no long-term contracts. The service is month-to-month with consistent pricing, no installation fees, and no surprise rate increases. You can also try the service risk-free with the first month provided at no cost to you.

*Monthly Fee Schedule

There is no installation fee and the first month of service is free.

Standard Unit and Button:

\$38.11 for an income above \$31,920

\$32.73 for an income below \$31,920

\$16.34 for an income below \$15,960

Monthly fees increase for cellular based in-home units.

(For fall detection buttons and when no landline is available.)

Belle Verizon Mobile button – for use in the home or when away from home.

(With and without fall detection buttons available.)

Fees based on income. Please call for pricing.