

## MEDIA INFORMATION

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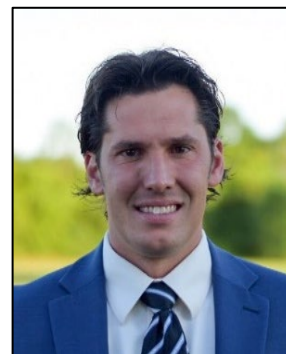
**For Immediate Release:**

**June 11, 2025**

## Kenmore Mercy Hospital Names Vice President of Operations

Kenmore Mercy Hospital has named Andrew Croisdale, MBA, as Vice President of Operations.

Andrew is moving into this new role after serving as the Director of Operations since 2022. He joined Catholic Health in 2007, and during his tenure, he has been involved in projects to improve efficiency, reduce costs, and grow services in many parts of the system. Andrew began his career in various Supply Chain roles, and also worked for a brief time in Perioperative Services at Mount St. Mary's Hospital.



Andrew's responsibilities include oversight of a number of ancillary services, with an overall focus on strategic initiatives to further efficiency goals, patient satisfaction and growth opportunities. In this new role, he will be responsible for planning, implementing, and directing the hospital's operational activities. He will be working with Kenmore Mercy's management team to ensure the hospital meets its targets financially, strategically and operationally.

"Andrew has consistently demonstrated a commitment to operational excellence and patient-centered care," said Walt Ludwig, President of Kenmore Mercy Hospital. "His leadership, strategic insight and dedication to our mission make him an outstanding choice for this position. We are confident Andrew will continue to drive meaningful improvements and support the growth of our hospital in this new role."

In addition to an MBA in Strategic Management, Andrew earned a BS in Business Management from Niagara University. He is Green Belt certified in Lean Six Sigma.

As part of his growing role at Kenmore Mercy Hospital, Andrew has taken a lead in community activities and joined the Board of Directors for the Ken-Ton Chamber of Commerce. He actively



participates in many community activities in the Tonawandas. He resides in Wilson with his wife Erin and two children, Sophia and Gavin.

Please join us in congratulating Andrew and wishing him continued success in his new role.

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**About Kenmore Mercy Hospital:** Founded in 1951 by the Sisters of Mercy, and now part of Catholic Health, Kenmore Mercy Hospital has been serving the healthcare needs of Buffalo's northern suburbs for more than 70 years. Specializing in Orthopedic and Spine Services, the hospital campus features a dedicated Knee & Hip Center, nationally recognized Medical Rehabilitation Unit, and comprehensive array of subacute and outpatient rehabilitation services. Kenmore Mercy is also a New York State Designated Stroke Center and one of only two hospitals in WNY to receive Magnet Designation, the highest distinction for excellence and innovation in professional nursing. A national quality and patient safety leader, Kenmore Mercy is the only hospital in New York State to have earned 23 consecutive biannual "A" Hospital Safety Grades from The Leapfrog Group, demonstrating a commitment to keep patients safe from medication errors, injuries, infections, and other preventable harm.