



## **A Sacred Encounter: You Matter**

While cycling through our ER on a very crowded afternoon, I noticed a young woman off to the side, by herself. I introduced myself. After chatting a bit, I asked why she was waiting to be seen. She had stomach issues, and had been waiting for 4 hours. She was frustrated, lonely and thirsty.

After being assured by the charge nurse that this woman was allowed to drink something, I brought her coffee. While she sipped, she shared that she didn't have much home support, and felt unseen and heard. I listened, encouraged, cheered for her, and ended with a prayer for strength.

Two days later I received a thank-you note from her, telling me how grateful she was that someone "paid attention to me when I felt no one cared." 2 Corinthians 1:4 "...so that we can comfort those in any trouble with the comfort we ourselves receive from God."

*Written by Pricilla Eisaman, Pastoral Minister, Mount St. Mary's Hospital*