



March, 2025

Dear CWA Represented Associates,

This past week, Kenmore Mercy Hospital; Mercy Hospital of Buffalo; and Sisters of Charity Hospital, St. Joseph Campus; and Communication Workers of America (CWA), Locals 1133 and 1168, began negotiations on new contracts for our registered nurses and service, technical, and clerical associates who are part of these bargaining units.

I believe this is a great opportunity for our organizations to build on the progress we have made since our last bargain and continue the growth we have seen throughout our system.

As we all know, a lot has happened since our last negotiations. We closed the book on a global pandemic that tested our resolve in ways we never could have imagined. We worked together to find solutions to new healthcare challenges and emerge stronger over the past few years. And lastly, we have a new senior leadership team, including a new Chief Nursing Officer, that is focused on strengthening our system, improving associate retention and recruitment, and providing you with opportunities to elevate your skills and grow your careers.

As this is my first contract negotiations as President & CEO of Catholic Health, I would like to set a tone for these talks that is open, honest, and respectful. As we have in the past, we will communicate with you often, providing regular updates on the progress we are making at the bargaining table, the issues we are discussing, and the opportunities that lie ahead to make Kenmore Mercy, Mercy, and St. Joseph Campus places where even more people want to work and receive care.

Whether you've worked in Catholic Health for decades or days, I hope you can see the positive changes we are making together and what they mean for you, our patients, and the communities we serve.

On the back of this letter is a listing of the CWA and Hospital Bargaining Committees. Our goal is to work hard over the next few months to reach fair and competitive agreements for you and your coworkers before the expiration of our current contracts on June 30. Thank you for your hard work as well, and for keeping yourself informed and engaged throughout this process. For the latest bargaining news and updates, I invite you to visit [chsbuffalo.org/negotiations](https://chsbuffalo.org/negotiations).

Best wishes,

A handwritten signature in blue ink that reads "Joyce Markiewicz".

Joyce Markiewicz  
President & CEO



## **CWA Bargaining Committee**

### **Mercy RN**

- Maureen Kryszak
- Jennifer Williams

### **Mercy Service/Technical/Clerical**

- Jeff Banks
- Heather Stellrecht

### **Kenmore RN**

- Vanessa Quinn
- Gina Willet

### **Kenmore Technical**

- John Pirrone
- Maria Robertson

### **Sisters of Charity, St. Joseph Campus RN**

- Heather Lawrence
- Diane Lee

### **Sisters of Charity, St. Joseph Campus Service**

- Lisa Rodriguez

### **Sisters of Charity, St. Joseph Campus Technical**

- Tom Miga

## **Catholic Health Bargaining Committee**

Diane Pietraszewski

Vice President HR Services & Legal Counsel

Renee Bray

HR/Labor Relations Coordinator

JoAnn D'Angelo

Mercy Hospital HR Director

Anna Norman

Mercy Hospital HR Manager

Jennifer Jacobs

Sisters Hospital Sr. HR Director

Sue Stranc

Kenmore Mercy Hospital HR Director

Jessica Visser

Mercy Hospital VP of Patient Care Services

Christina Tobin

Mercy Hospital VP of Operations

Heather Telford

Kenmore Mercy VP of Patient Care Services

Diane Lobdell

Sisters Hospital VP of Patient Care Services

Heather Loomis

Sisters Hospital VP of Operations

Megan Heyden

Sisters Hospital HR Business Partner

James Kawalec

Sisters Hospital HR Business Partner

Additional Nursing and Ancillary Care Directors  
will be on call, as needed, based on agenda