

**November 11, 2021****Contact:** JoAnn Cavanaugh, Director Public Relations**Office:** (716) 706-2061 | **Email:** [jcav@chsbuffalo.org](mailto:jcav@chsbuffalo.org)

## **Mercy Hospital Expects to Reopen Emergency Services at Mercy Ambulatory Care Center in Orchard Park by November 18**

As Mercy Hospital of Buffalo continues to restore services at its flagship Abbott Road facility, **emergency services at the Mercy Ambulatory Care Center (MACC) at 3669 Southwestern Boulevard in Orchard Park, which temporarily closed on November 9, are expected to reopen no later than Thursday, November 18 at 7:00 am.** Mercy Hospital will provide a more definitive reopening date in the coming days as volume in its main Emergency Department returns to pre-strike levels.

With the closure of the Emergency Department at the MACC, Cardiac Rehabilitation Services at the Orchard Park site are also temporarily suspended.

### **All other outpatient services at the MACC are OPEN as usual, including:**

- COVID swabbing station (Mon-Sat)
- Pre-surgical testing (Mon-Fri)
- Imaging Services (Mon-Fri)
- Pulmonary Function Testing Clinic (Mon-Sat)
- EKG Testing (Mon-Fri)
- Wound Healing Center (Mon-Fri)
- Partners In Rehab/AthletiCare Rehabilitation Services (Mon-Fri)
- Laboratory Services

EMS providers will be notified in advance of the reopening. According to a news release last month from the Erie County Department of Health, area residents with non-emergent medical conditions may consider other alternatives to emergency treatment, including contacting their primary care provider or visiting an urgent care facility, or through telemedicine or virtual visits, such as CH Care OnDemand at [chcareondemand.org](http://chcareondemand.org). Those with more serious medical emergencies should go to the nearest hospital Emergency Department, including Mercy Hospital, or call 9-1-1.

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