

# STERLING SURGICAL CENTER, LLC

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303 Sterling Drive  
Orchard Park, NY 14127

Phone: 716-712-0600  
Fax: 716-712-0601

## BILLING & INSURANCE INFORMATION

Thank you for choosing Sterling Surgical Center for your procedure. Sterling Surgical is committed to providing quality patient care and transparent pricing policies. A fee schedule is available by calling the center. Sterling Surgical contracts with many major insurance companies and plans. These currently include:

**AARP**  
**Aetna**  
**Partners for Prevention-Erie County**  
**CHAMPVA (Needs prior authorization)**  
**Fidelis**  
**GHI/Emblem Health (HIP/HMO Plans)**  
**Magnacare**  
**United Healthcare – all Plans**  
**Independent Health**  
**Lifetime Benefit Solutions**

**MultiPlan**  
**Blue Cross Blue Shield of WNY**  
**Medicaid**  
**POMCO-NOVA**  
**The Empire Plan**  
**Tricare/Champus**  
**No Fault**  
**Medicare/Railroad**  
**Your Care**  
**Univera**  
**Workers Compensation**

**PLEASE NOTE:** Being in-network with an insurance carrier does not guarantee all services provided will be covered by your insurance plan. Please check with your insurance carrier to be sure the procedure you are having is covered under your plan. Make sure to tell your insurance carrier that Sterling Surgical is an outpatient ambulatory surgery center. If you don't see your carrier on the list above, please contact your physician or us, as we may be able to help coordinate out-of-network coverage, and explain any out-of-pocket expense.

Please note that if you are having a colonoscopy, there are different scenarios that may cause your insurance to process the claim differently. For example, if a biopsy is done or a polyp removed, the CPT code changes to reflect a diagnostic colonoscopy rather than a screening colonoscopy. If you have any questions, we are happy to assist you.

Sterling Surgical Center will bill you/your insurance carrier for the facility fee. Please understand that you may receive a bill from other entities in relation to your procedure performed at Sterling Surgical Center:

You may receive a bill from the physician performing the procedure. The following physicians/practices are affiliated with Sterling Surgical Center:

Southtowns Gastroenterology Associates 310 Sterling Dr. Suite 105 Orchard Park, NY 14127	Dr. Albert Diaz-Ordaz	716-677-9220
Western New York GI Connection 3050 Orchard Park Road. West Seneca, NY 14224	Dr. Dorothy Trubish	716-671-2507
UBMD 1150 Youngs Road Suite 203 Williamsville, NY 14221	Dr. Joseph Mills	716-636-9004

If a pathology specimen is obtained, you may receive a bill from:

Ameripath	7730 First Place, Bldg F, STE A Oakwood Village, OH 44146	866-444-7284
Catholic Health Labs	Eastern Great Lakes Pathology, PC 2950 Elmwood Avenue Kenmore, NY 14217	716-447-6100

If anesthesia services are provided, you may receive a separate bill from:

Niagara Frontier Anesthesia Associates	4185 Seneca Street West Seneca, NY	716-674-8189
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In the event of an emergency, Sterling Surgical Center has a transfer agreement in place with Mercy Hospital of Buffalo. Billing and insurance information is located on their website at [www.chsbuffalo.org](http://www.chsbuffalo.org).

Prior to your procedure, our staff will verify your insurance coverage to best estimate your patient responsibility. You will be contacted by a Center representative to let you know your co-pay, co-insurance or deductible. These amounts are set by your insurance carrier and Sterling Surgical is obligated by contract to comply with collection of fees. Payment is due on the day of procedure unless other arrangements have been made in advance. Major credit cards, Flex spending cards, personal checks, cashier's checks and cash are accepted.

While recognizing that it is your responsibility to know or find out what your insurance plan covers, we at Sterling Surgical are committed to helping you throughout the process. If you are in need of a written estimate of fees or potential charges, we will be happy to provide this upon request. Please feel free to contact us at 716-712-0600, ext. 13 with any questions or to request information regarding your bill.