## Important Information about Paying for Your Care At Catholic Health

## Mercy Hospital of Buffalo, Kenmore Mercy Hospital, Mount St. Mary's Hospital, Sisters Hospital and St. Joseph Campus of Sisters Hospital

Catholic Health is a participating provider in many health plan networks. You can find a list of the plans in which we participate in at <a href="https://www.chsbuffalo.org/outofnetworkdisclosure">www.chsbuffalo.org/outofnetworkdisclosure</a>.

Some health plans use smaller networks for certain products they offer so it is important to check whether we participate in the specific plan you are covered by. Our list will tell you if we do not participate in all of a health plan's products.

It is also important for you to know that the physician services you receive in the hospital are not included in the hospital charges. Physicians who provide services at the hospital may be independent physicians or they may be employed by the hospital. Physicians bill for their services separately and may or may not participate in the same health plans as the hospital. You should check with the physician arranging your hospital services to determine which plans that physician participates in. Plan participation information for physicians employed by the hospital can be found at <a href="https://www.chsbuffalo.org/outofnetworkdisclosure">www.chsbuffalo.org/outofnetworkdisclosure</a>

Catholic Health System contracts with a number of physician groups, such as anesthesiologists, radiologists, and pathologists, to provide services at the hospital. Contact information for the physician groups the hospital has contracted with is available at <a href="https://www.chsbuffalo.org/outofnetworkdisclosure">www.chsbuffalo.org/outofnetworkdisclosure</a>.

You should contact these groups directly to find out which health plans they participate in.

You should also check with the physician arranging for your hospital services to determine whether the services of any other physicians will be required for your care. Your physician can provide you with the name, practice name, mailing address and telephone number of any physicians whose services may be needed.

Hospitals are required by law to make available information about their standard charges for the items and services they provide. This information is available by contacting our customer services department at 716-601-3600 or can be found at <a href="https://www.chsbuffalo.org/billing/Price">www.chsbuffalo.org/billing/Price</a>.

If you do not have health insurance, you may be eligible for assistance in paying your hospital bills. Information about our financial assistance is available at <a href="https://www.chsbuffalo.org/billing/finance">www.chsbuffalo.org/billing/finance</a> or you may contact our Financial Assistance office at 716-601-3600.