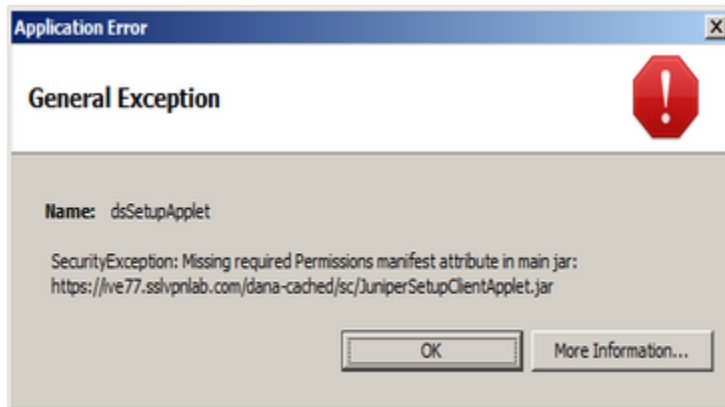


WebVPN and Java/Certificate Related Issues

Error message:

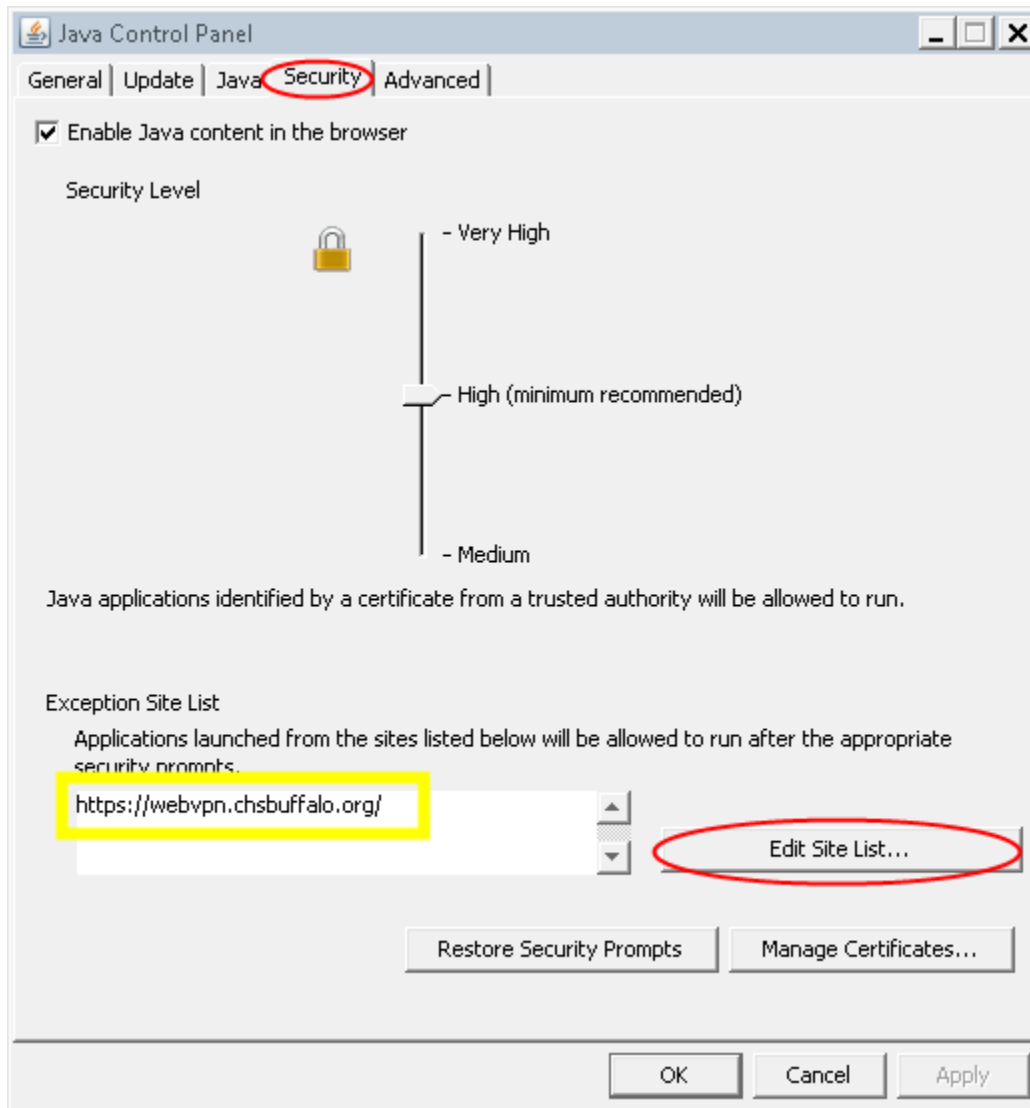


Fix:

Security settings with Java version 7 update 51 have become more tightened and you may experience the need to complete additional steps to access the WebVPN.

If you are getting an error message and are unable to connect, please complete the following steps:

1. Launch the Java Console (from the Control Panel in Windows, System Preferences on a Mac).
2. Goto to the Security Tab
3. Click on "Edit Site List"
4. Click on "Add"
5. Enter "https://webvpn.chsbuffalo.org/" (important to end the address in a "/")
6. Click "Ok"



Note: You may want to verify that the address took by clicking on "Edit Site List" again. The address should be in there. It is also important to have the leading "https://"

Try logging into the WebVPN once again. If it still does not work, please reboot the computer and try to log in again.