TO OBTAIN SERVICES
All patients must:
✦ reside in Erie County,
✦ have their physician's approval with medical orders certifying the need for services, and
✦ live in a home where health care needs can be adequately and safely met as determined by a medical, nursing, social, and environmental assessment.

PAYING FOR SERVICES
Payment for home health care services can be handled through Medicaid, Medicare, or on a private pay basis.

HEALTHCARE ASSISTANCE PROGRAM
The Catholic Health System Healthcare Assistance Program provides discounted or free care for individuals who qualify.

A plain language consumer guide to the program is available at all CHS hospital admissions offices and patient service locations or by visiting the CHS web site at: www.chsbuffalo.org.

If you or someone you know would like to learn more about Sisters Long Term Home Health Care, please call one of our representatives at (716) 685-4870.

Sisters Long Term Home Health Care Program
McAuley Seton Home Care
Mercy Home Care
Spiritual Care
Home Wellness
Phone (716) 685-4870
Fax (716) 685-3868
Email: welcomehome@chsbuffalo.org
Web Site: www.chsbuffalo.org

OUR MISSION
Committed to a common mission, Western New York's Catholic health providers continue the healing ministry of Jesus. Seeking to improve the health of individuals and communities, we provide high quality service that is holistic, compassionate and respectful of human dignity. Central to this endeavor is the service of persons who are poor and disadvantaged.

Rev. 6-06
Sisters Long Term Home Health Care provides a unique and positive home care alternative, designed to assist the family in caring for their loved one in the comfort and dignity of their own home.

Our “nursing home without walls” program provides a cost-effective alternative to nursing home placement for people living with chronic, long-term conditions.

This program allows individuals to receive needed treatment and care at home while maintaining the family and community ties that are so important.

Sisters Long Term Home Health Care can help when a person:
✦ is managing a chronic illness,
✦ needs assistance in order to safely remain in their home, or
✦ has distant or frail caregivers.

Sisters Long Term Home Health Care is a certified home health agency that meets the requirements of the New York State Department of Health and the Federal Conditions of Participation.

SUPPORTIVE SERVICES
Our patients may receive any combination of services required to meet their individual needs.

The appropriate type and amount of service is tailored to each individual and is determined collaboratively by the patient and the professional health care team. Services available include:
✦ Nursing
✦ Occupational Therapy
✦ Nutritional Counseling
✦ Home Delivered Meals
✦ Home Health Aide Service
✦ Personal Care Aide Service
✦ Audiology
✦ Speech-Language Pathology
✦ Medical Supplies and Equipment
✦ Adult Day Care Programs
✦ Physical Therapy
✦ Medical Social Work
✦ Respiratory Therapy
✦ Personal Emergency Response Services

ARRANGING APPROPRIATE CARE
Referrals to Sisters Long Term Home Health Care may be made by physicians, discharge planners, patients, family members, or friends concerned about the care and well-being of the individual needing care.

Upon receiving a referral, an evaluation is scheduled by one of our experienced nurse case managers. This evaluation will determine the patient’s eligibility for long term home health care services.

If the patient is determined to be eligible, a plan of care is established and appropriate services are arranged and coordinated by the professional health care team. On an on-going basis, the plan of care is assessed and services are increased or decreased, based on the patient’s needs.

SPIRITUAL CARE
There is a dimension of healing that goes beyond physical care. Spiritual care addresses the spiritual, emotional, and religious needs of individuals regardless of faith.

Our trained spiritual care staff is available to make home visits for the individuals and families of Sisters Long Term Home Health Care. Spiritual counseling and bereavement support care are offered complimentary on a one-to-one basis in a caring and confidential manner to patients at their request.