Directions to Outpatient Services:

C.A.R.E. 2; Nuclear Medicine & Ultrasound; EchoCardio & Stress Testing • Main Floor (2nd Level)
From Main Lobby go through main doors to Outpatient Services. Take first left in waiting area. Bear to the right and continue straight through large intersection. Registration for Nuclear Medicine and Ultrasound is on the left across from K elevator. Registration area for Stress Testing and EchoCardio is on the right at the end of the hallway before the double doors.

Pulmonary Function • Main Floor (2nd Level)
From Main Lobby go through main doors to Outpatient Services. Take first left in waiting area. Bear to the right and continue straight down hallway. At large intersection go left towards the Emergency Center. Continue towards the end of the hallway and entrance is on the left.

Dialysis Access Center • 4th Level
From Main Lobby go through main doors to Outpatient Services. Take first left in waiting area. Bear to the right to the H elevator and go to the 4th floor. Registration area is straight ahead.

Outpatient Surgery • 6th Level
From Main Lobby go through main doors to Outpatient Services. Take first left in waiting area. Bear to the right to the H elevator and go to the 6th floor. Take left off elevator towards Outpatient Surgery.

Directions to Cardiology:

Cardiac Care Unit (CCU), Open Heart Unit (OHU), Cath & EP Labs, and Cardiac Waiting Room • Main Floor (2nd Level)
From Main Lobby go through main doors to Outpatient Services. Take first left in waiting area. Bear to the right and continue straight down hallway. Take right at first intersection. Follow this hallway to CCU, OHU, Cath & EP Labs, and Cardiac Waiting Room.

Visiting Hours

General: 11:00 am – 8:00 pm
Critical Care: 11:00 am – 12:00 (noon)
4:00 pm – 5:00 pm
8:00 pm – 9:00 pm
Pediatrics: Parents may visit 24 hours a day.
Maternity: 11:00 am – 8:00 pm
Fathers may visit 24 hours a day. Siblings (under age 14) by appointment.

Patient Discharge

Pickup for patients being discharged from the hospital is on the 2nd Level of the parking garage. There is a bridge just off the Main Lobby to access the parking garage. You may also have Valet Services bring your vehicle to the patient discharge area on the 2nd Level of the parking garage.

Driving Directions

Mercy Hospital of Buffalo is located near the I-90 Thruway. Exit I-90 at Exit 55 West (Ridge Road). Follow Ridge Road and turn right on Abbott Road. Mercy Hospital is located 1.5 miles on the left.