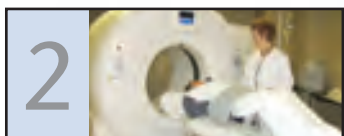


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Kenmore Mercy Recognized by Joint Commission

Hospital Receives Certifications for Stroke, Knee, and Hip Programs

Kenmore Mercy Hospital has been awarded three special certifications from the Joint Commission for its stroke care and knee and hip replacement services. Kenmore Mercy is the first Buffalo area hospital and one of only five in the state to receive Joint Commission certification for its Total Knee and Total Hip Replacement program. It is also the first Catholic Health hospital to receive Advanced Primary Stroke Care Certification.

As the nation's most trusted health-care certification and accrediting regulatory body, the Joint Commission conducted an extensive, on-site review of Kenmore Mercy's stroke and knee and hip replacement ser-

vices in July. During the site visit, Joint Commission's expert reviewers looked for compliance with standards of care specific to the needs of patients and families, including infection prevention and control, process improvement, leadership and medication management.

"Achieving these Joint Commission certifications in Total Knee Replacement, Total Hip Replacement, and Advanced Primary Stroke Care, recognizes the high standard of care

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Advanced Imaging Technology Available At Catholic Health

Catholic Health continues to provide physicians with access to some of the most advanced imaging technology available with recent investments at Mercy Hospital of Buffalo and Sisters of Charity Hospital.

In June, Mercy Hospital of Buffalo cut the ribbon on its new, world-class MRI & CT Imaging Suite, becoming the first in the area to offer this advanced technology. The estimated \$5 million capital project houses two of Siemens newest imaging systems. This equipment represents the most progressive MRI and CT technology available anywhere in the world in terms of comfort, safety and diagnostic capabilities.

"This new Imaging Suite is an exciting step into the future. Not only are we bringing the latest advancements in diagnostic imaging to our community, but we are enhancing the patient experience with easier access and convenience for our patients," said Joe McDonald, president and CEO for Catholic Health.

The new MRI system features a large bore opening and short core depth that offers a more comfortable experi-



Catholic Health has invested \$11.5 million in imaging technology to provide physicians with some of the most advanced diagnostic tools available.

"This equipment represents the most progressive MRI and CT technology available anywhere in the world in terms of comfort, safety and diagnostic capabilities."

ence for the patient, minimizing stress and reducing the need for sedation. Within five seconds, physicians can view crystal-clear, 4-D images of the

brain, heart, lungs and blood flow, from every angle – allowing faster, more reliable assessments.

Mercy Hospital is also home to the region's first "hybrid" operating room

(OR) featuring a new biplane imaging system. Providing the most advanced cardiovascular and neurovascular care available, this new imaging system

provides physicians with detailed images of blood vessels and soft tissue, enabling physicians to obtain 3-D views of the patient's anatomy from any angle.

In a neurovascular case, the images, displayed on a monitor, can help physicians to precisely guide a catheter up to the brain, to remove blood clots, prevent an aneurysm from bursting, or block the blood supply to an arteriovenous malformation.

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Sperrazza Returns to Catholic Health to Lead Imaging Services



John Sperrazza,
Vice President,
Imaging Services

Catholic Health is pleased to announce the appointment of John Sperrazza to the position of vice president of Imaging Services. John returns to Catholic Health from Global Physics Solutions, a regional medical physics practice, where he served as chief operating officer.

Prior to that, he served as Imaging Services director

for Sisters of Charity and Kenmore Mercy hospitals. During his career, he also held administrative and clinical positions with The Heart Center of Niagara, Roswell Park Cancer Institute, and Central Radiopharmaceutical Services Incorporated.

In his new role at Catholic Health, he will be responsible for the system-wide coordination, integration, growth, and advancement of Imaging Services. A certified Nuclear Medicine technologist, John is a past president of the Eastern Great Lakes Chapter of the Society of Nuclear Medicine Technologist Section. He earned his Masters Degree in Business Administration from Medaille College and his Bachelors Degree in Nuclear Medicine Technology from the State University of New York at Buffalo.

A special thank you to Mike Reilly, vice president of Primary Care Services, for his leadership in Imaging Service these past few years, and for the progress he and our physician and clinical teams have made in acquiring the most advanced radiologic technology available to enhance the scope of our interventional and diagnostic imaging services.



Mercy Hospital is home to the region's first hybrid OR featuring a new biplane imaging system.

Advanced Imaging Technology

Continued from Page 2

The hybrid OR allows our clinical teams to shift from a common diagnostic procedure to a variety of surgical procedures almost immediately, saving valuable time and eliminating the need to transfer the patient to an OR. This technology is ideal for aneurysms, stroke, heart rhythm disorders, blockage of arteries and numerous other cardiovascular and neurovascular diseases.

In addition to the hybrid OR, this project also includes a new interventional radiology room to perform angiograms, biopsies and other minimally invasive vascular procedures. All told, the diagnostic and interventional imaging technology investments at Mercy Hospital total more than \$9 million.

Sisters of Charity Hospital is also in the midst of enhancing imaging technology at the Hospital's Main Street Campus. This includes a \$2.6 million, four-phase Imaging Department renovation project. As part of this project, the hospital recently acquired a new robotic C arm for advanced interventional radiology imaging. The \$2.2 million state-of-the-art system, allows physicians to scan the patient from any angle, while the real-time 3-D images provide enhanced views of the surgical site.

Catholic Health Plays Host To Innovative Procedure

Commitment to Minimally Invasive Approach Sets Stage

Oral cancer tends to affect otherwise healthy people in their 20s through 50s and is often in an advanced stage when diagnosed. Standard surgical approaches, chemotherapy, and radiation therapy are only moderately successful in treating oral cancer, and traditional surgery can involve splitting the jawbone open to fully access and remove malignancies.

This approach is associated with a lengthy hospital stay, difficulty swallowing, impaired speech, and extended feedings via a gastric tube.

Fortunately, these patients now have a minimally invasive treatment option for these conditions – Transoral Robotic Surgery (TORS). Catholic Health's Sisters of Charity Hospital is one of only a handful of acute care settings across the country offering this state-of-the-art procedure.

Saurin Popat, MD, an Ear, Nose and Throat specialist with Catholic Health, is the only industry-approved Robotic Head and Neck surgeon in Western



Saurin Popat, MD (seated) and the robotic assisted surgery team perform a seated TORS procedure at Sisters Hospital

tumor of the supraglottic larynx (voice box above the level of the vocal cords).

Dr. Popat performed the delicate surgery through the patient's mouth resulting in no visible incisions. The robotic procedure offers an excellent al-

ternative to traditional "open" surgery and reduces the risk of complications. "Patients who are diagnosed with early to moderate stage throat cancer are the best candidates for TORS," says Dr. Popat. "It offers minimal pain and discomfort, no tracheotomy, low risk of complications, a shorter hospital stay and no visible scarring or disfigurement."

"Fortunately, these patients now have a minimally invasive treatment option for these conditions – Transoral Robotic Surgery (TORS)."

New York. In April, he, and the robotic surgery team at Sisters Hospital, performed the area's first vendor-approved TORS procedure, when he successfully removed an enlarged, non-cancerous

tumors of the supraglottic larynx (voice box above the level of the vocal cords).

Dr. Popat performed the delicate surgery through the patient's mouth resulting in no visible incisions. The robotic procedure offers an excellent al-

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NCQA Recognizes Catholic Medical Partners For Disease Management

Catholic Medical Partners recently achieved a significant milestone in its treatment programs for patients with chronic medical conditions. The organization of more than 900 physicians earned Patient Oriented Disease Management Accreditation from the National Committee for Quality Assurance (NCQA) for the conditions of Coronary Artery Disease, Congestive Heart Failure and Diabetes Management. NCQA is a private, non-profit organization dedicated to improving health care quality.

The Catholic Medical Partners patient-oriented Disease Management program is implemented and embedded in the physician's office. Understanding the severe time constraints under which most physicians practice, the program quickly

“Assisting patients in managing their chronic conditions brings together all of the many initiatives that we focus on with our members.”

engages the physician, the physician's care team and the patient in the management of the patient's chronic disease. Practices that participated in the Catholic Medical Partners accreditation process were: Erickson and Erickson, DO; Family Care Physicians; Lakeshore Primary Care; Orchard Park Family Practice; Southgate Medical Group; and Sheridan Medical Group.

“Assisting patients in managing their chronic conditions brings together all of the many initiatives that we fo-

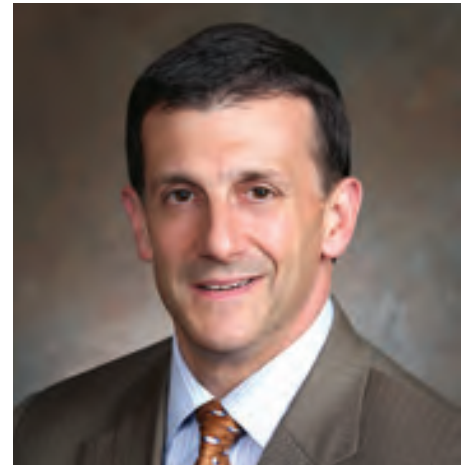
cus on with our members,” said Dr. Michael Edbauer, chief medical officer, Catholic Medical Partners. “Physicians and their office staff need to develop a plan for providing effective, coordinated care complemented by the use of technology, while also engaging the patient as an active participant in that care plan.”

“We want to use our Disease Management program as a model for our physicians to replicate on behalf of, and in tandem with, their patients so they can achieve their targeted health outcomes,” explained Patricia Podkulski, director of disease management and care coordination for Catholic Medical Partners. “Rather than having disease management and population health exist as a function of the various health plans and their

vendors, we worked to place the care and patient engagement back in the doctor's office.”

Catholic Medical Partners plans to expand the program to all of its affiliated practices.

Earning NCQA Accreditation is an indication that a Disease Management program is dedicated to giving patients the support, education and other help necessary to facilitate good outcomes and good care, reducing patient risk factors and creating an



Michael Edbauer, DO

environment of continual improvement. The program's standards are developed with input from researchers in the field, the Disease Management Advisory Council and standing committees, employers, both purchasers and operators of disease management programs, state and federal regulators, and other experts.

“NCQA's Disease Management accreditation program is thorough and rigorous. It's designed to highlight only those programs that truly improve chronic care,” said NCQA President Margaret E. O'Kane.



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INDEPENDENT PRACTICE ASSOCIATION

CPOE Implementation Continues *Use Becomes Mandatory February 1, 2012*

Catholic Health has successfully introduced Computerized Physician Order Entry (CPOE) at all four acute care sites. The successful CPOE implementation has come as a result of a significant effort on the part of many physicians, nurses, and Catholic Health IT associates.

While the technology is available in most clinical settings, there continues to be a need for further physician engagement. Several factors, including key metrics relating to the Federal Government's Meaningful Use Criteria, have created an urgent need to accelerate physician adoption and use of this important new technology.

Additionally, the use of electronic medical records (EMRs) and other clinical technologies will be a significant catalyst for the transformation of Catholic Health into a high performing healthcare system (HPHS).

Physician and mid-level provider use of CPOE becomes mandatory on February 1, 2012 as announced at the



Thomas A. Raab, MD, Chairman, Department of Medicine; Chief, Division of Infectious Diseases at Mercy Hospital, has been an early adopter of clinical technology and a champion for the use of CPOE.

annual meeting of Catholic Health Physicians in June. Training can be arranged through the Catholic Health IT Department by contacting Maryann Vujcic at 862-2314 or via e-mail at mvujcic@chsbuffalo.org.

Comprehensive training continues to be provided at your convenience. The Catholic Health Core Clinical Team of nurses will provide special assistance in helping CPOE users set-up

their "Favorites" and gain proficiency with the technology.

Studies have shown that CPOE enhances communication and care team coordination, reduces medication errors and adverse drug events, and will "hard wire" standardized clinical practices across the system. In addition, CPOE has shown to decrease duplication of tests and procedures, and improve turnaround times for laboratory, pharmacy and radiology requests. CPOE is an essential part of Catholic Health's Equinox initiative to transform process, culture, and technology to improve quality and enhance patient safety.

Clinical technology has evolved to such a point that it holds incredible quality-enhancing potential that cannot be ignored; potential to eliminate errors due to legibility, potential to eliminate duplicative tests and procedures by offering broader access, and potential to improve clinical process and standardize around evidence-based best practices.



D'Arcy Appointed To CHA Board

Brian D'Arcy, MD, Catholic Health senior vice president Medical Affairs, has been named to Board of Trustees of the Catholic Health Association of the United States (CHA). Dr. D'Arcy will serve a three-year term. Founded in 1915, the Catholic Health Association supports the U.S. Catholic health ministry's commitment to improve the health status of communities and create quality and compassionate health care that works for everyone.

Collaboration Opens Healthcare Options in the Southtowns

Catholic Health and Bertrand Chaffee Hospital in Springville, NY entered into an affiliation agreement this past May that will see greater collaboration between the organizations.

Both organizations believe that the agreement will provide efficiency of operations and that improved healthcare services will result from utilizing shared resources. This agreement will enhance ease of access to a continuum of comprehensive, affordable healthcare services for the residents in Southern Erie County and surrounding counties.

“The Bertrand Chaffee Hospital Board of Directors will retain its independence and all governance responsibility as in the past” says Timothy Horner, President of the Bertrand Chaffee Hospital Board. Catholic Health has offered Bertrand Chaffee Hospital a collaborative association unlike other healthcare systems in the Springville



community. This affiliation gives Bertrand Chaffee Hospital the best opportunity to continue serving the community and add service not currently available in Springville.

“In all, the community will benefit tremendously from this affiliation agreement” added Mr. Horner.

Kenmore Mercy Recognized by Joint Commission - *Continued from Page 1*

and patient safety that our doctors, nurses, therapists and all of our associates have provided for many years,” said James Millard, President & CEO of Kenmore Mercy Hospital.

In addition to the Joint Commission certifications, Kenmore Mercy is a

HealthGrades five-star rated hospital for joint replacement, a Blue Distinction Center for Knee and Hip Replacement, and a New York State Designated Stroke Center.

Currently all of Catholic Health’s hospitals are New York State Designated

Stroke Centers. Both Sisters of Charity and Mercy hospitals plan to pursue Joint Commission certification for their stroke programs.

ABOUT CATHOLIC HEALTH

Our Mission: We are called to reveal the healing love of Jesus to those in need.

Our 2020 Vision: Inspired by faith and committed to excellence, we will lead the transformation of healthcare in our communities.

Our Values: Reverence, Compassion, Justice, Excellence

ABOUT THE PHYSICIAN RESOURCE

The Physician Resource is a quarterly publication intended to illuminate the resources, programs, and initiatives available to physicians and mid-level providers that make Catholic Health's continuum of care the clinical environment of choice for private practice physicians in Western New York. It is published by the Marketing and Public Relations Department of Catholic Health.



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