

Accessing Clinical Data with Anakam

Anakam is a replacement system that uses SMS texting to your personal cellular phone eliminating the need to carry an additional device like an RSA Token (often called a FOB). Once you've been setup to access Catholic Health using Anakam, please reference these step by step directions for help:

Step 1) Open Internet Explorer and go to: <https://webvpn.chsbuffalo.org/menu>

Step 2) Authenticate into Catholic Health WebVPN



Catholic Health WebVPN

Username
Password
Realm

Please sign in to begin your secure session.

Login options are available in the Realm box drop-down.

Sign In

Username: *Enter your Active Directory Username*

Password: *Enter your Active Directory Password*

Realm: *Make sure Realm is set to "Anakam"*

Step 3) Your cellular phone will now receive a text message as your re-directed to the following page:



Catholic Health WebVPN

Challenge / Response

Challenge: A pass code has been sent to you via SMS (XXX-XXX-1622). Enter the pass code below.

Enter the challenge string above into your token, and then enter the one-time response in the field below.

Response:

Sign In

Cancel

Enter the 7 digit code in the text message as your Response.

Step 4) Select the Catholic Health EMR resource that best fits your needs.

Troubleshooting:

1) What is my Active Directory Username or Password?

- a. Active Directory username/password are used for all of the following:
 - i. Logging into computer
 - ii. Logging into Snygo Imaging
 - iii. Logging into your Virtual Desktop
 - iv. Accessing the Internet

If you know your username and password for one of these, you know your Active Directory username and password.

2) Why is my phone not receiving a text message after I successfully authenticate?

- a. If you are currently using TMobile as your cellular carrier, they do not support anakam, please switch back to using your RSA Token.
- b. SMS texting services must be enabled on your phone, please contact your cellular phone carrier to verify SMS text messaging is enabled.

3) How many times can I use the same Anakam response code?

- a. Each code can be used only once for authentication.

4) How long is the Anakam response code good for?

- a. Anakam response codes expire after 3 minutes.

If you have any problems, please contact the helpdesk at 828-3600